What To Expect During Your Stealth Pool Build

Congratulations on your semi-inground pool purchase!

We look forward to making the installation of your new pool a positive experience. Most of us feel a little more confident about a project like this when we know what to expect. As with any outdoor construction project, unforeseen circumstances may occur – such as weather, scheduling issues, equipment malfunctions, ground conditions, etc. With the help of other pool owners, we have compiled some information that we think you might find useful.

YOUR SEMI-INGROUND POOL INSTALLATION WILL REQUIRE THE FOLLOWING FROM YOU:

1. Mark the desired location of the pool and equipment.
2. Place your Aloha yard sign where it is visible to traffic.
3. Coordinate with your salesperson and build team (731) 203-1710 for sand delivery (amounts are listed below).
4. Check with your local code enforcement office and obtain any necessary permits or other requirements.
5. Arrange for installation of 110V electric at the site following completion of your pool. The number of outlets needed depends on the equipment that you purchase to go along with your pool – four is a safe number.

BEFORE THE INSTALLATION

Make sure the pool site is not within 15' of any overhead power lines, or within 10' of any trees. The pool cannot be built over any part of a septic system. PLEASE CHECK LOCAL CODES FOR MORE INFORMATION. Your salesperson or build team (731) 203-1710 will call 811to request that your yard be marked – if any lines marked stretch across the location of your pool, it is your responsibility to notify your salesperson immediately. You are responsible for making sure that the pool is not infringing on any propertylines, easements, and that it won't be built over any utility lines. Note: Required distances from property lines vary in everycommunity. This information can be obtained when you get any necessary permits for your pool construction.

Once you have chosen your site, use 6-8 flags to mark the outline of your pool. There will be an extra two feet on the outside of the pool for the "over-dig" of the pool site, as there will need to be a minimum of 2' around the pool to have room for proper installation.

We will send you home with some flags and an Aloha Pools yard sign. One flag is marked "filter pad" – please place it where you would like your pool equipment to go. The other flag is marked "sand" and you should place it where you would like your sand to be placed when it is delivered. And speaking of sand, we will use fine masonry sand for a smooth pool bottom.

And just so you know, we "over-order" sand to make sure that we have plenty, as an extra delivery is not cost-efficient. Make sure that there is an 8' access path for excavation equipment, and please understand that Aloha Pools & Spas will not be responsible for damage to the yard, driveway, or any obstacles in the access path. Please expect a call or text from the contractor who will be leveling your site. He should check in with you prior to his arrival to make sure that you are expecting him; he also will verify that you have completed all the steps that we have discussed above. Included in your pool purchase is the cost of leveling a site that is up to 36 inches out of level. Finally, place the Aloha sign in your front yard. It will help the construction crew locate your home!

Amount Of Sand Required

12' x 24' Oval/Freeform	3.5 tons
15' x 30' Oval/Freeform	4.5 tons
18' x 33' Oval/Freeform	5.5 tons
12'	2.0 tons
15'	2.5 tons
18'	3.5 tons
21'	4.0 tons
24'	4.5 tons
28'	5.5 tons
30'	6.0 tons
33'	6.5 tons

INSTALLATION DAY

The foreman of the crew is encouraged to contact you the day prior to installation, usually via text message from (731) 203-1710. (Sometimes plans change at the last minute so you might be contacted the morning of installation.) Our construction team number, (731) 203-1710, gives you access to everyone who will be involved in the construction of your pool. Your questions and concerns can be addressed more quickly, and *you are in the loopfrom the time we arrive until the pool is complete.* You can even hang on to these numbers to use later in case you have a question about your pool!

AFTER INSTALLATION

The homeowner has several responsibilities following installation.

1. Fill pool – Furnish water and fill the pool to the proper level (approximately 3/4 of the way up the skimmer opening) before starting the filter system.
2. Install steps – Place the ladder or steps into the pool after filling with water. (NOTE: We do not assemble or install the steps during installation. We will deliver them to the site and leave them a few feet away from the pool.) It is the homeowner's responsibility to put the steps in the water, as pools need to be filled before steps are installed.
3. Grade, remove, spread, and/or backfill any excess dirt or sand left around the pool. Neither grading nor haul-off is included in our installation price.
4. Install and use alarms and all other safety devices to comply with all safety regulations.

ELECTRICAL REQUIREMENTS

You must provide a 20 amp 110V power source for the filter system that is protected by a Ground Fault Circuit Interrupter, or G.F.C.I. This service should be provided by a qualified electrician in accordance with state and local codes after the pool has been installed. This specifically includes the installation of a pool alarm in the state of Tennessee in accordance with Tennessee state codes. Note: An extension cord does not meet electrical codes and will void the pump manufacturer's warranty. Schedule your electrical installation AFTER the pool is installed, not BEFORE. Please communicate with your salesperson about the number of outlets necessary to power your equipment.

INSTALLATION PHOTOS

Below are some photos of installation and what to expect after the project is completed.

This is extra sand on the job site. It is more cost effective to order more sand and have some left over than to pay another delivery charge if you don't have enough. It will leave an ugly spot in your yard.

This picture shows where a homeowner asked us to move the dirt to the end of his property. This can be done by paying the excavator directly after the pool is installed. A local bobcat operator can be found to move dirt and grade your yard after the build for an affordable rate.

This shows what your pump and filter might look like. Sometimes there is some dirt on the ground where there used to be grass. This is common. Some homeowners plant grass seed after construction; others landscape around the system with gravel.

This picture shows the meaning of "overdig" and the dirt that is left behind after an install.

This pool had very little slope, but you can see how much dirt is left behind. It could be this way around your entire pool.

OTHER IMPORTANT INFORMATION:

Aloha Pools & Spas does not recommend "quick fill" methods, such as water tanker or fire hydrant. If these methods are the only source of filling available, please work with your build team (731) 203-1710 to ensure that the installation and subsequent filling of your pool does not take place until the air temperature reaches 75° and direct sunlight is reaching the pool. Also, please request that the lowest level of water pressure be used during the filling.

We know you are excited about your new pool and the kids are ready to swim! But please – do not enter the pool &/or stand on the ladder/step system before the pool is completely full or the sand bottom will be compromised. (For example, you will have more than the normal amount of footprints, heel indentions, divots, etc.) Our installation guarantee does not cover these occurrences. In addition, liner damage caused by NUTGRASS, MOLES, INSECTS, NEGLECT OR ACTS OF GOD ARE NOT COVERED UNDER ANY WARRANTY. Remember – the pool floor is made of sand so expect dents, divots, high/low spots and imperfections.

Now that your pool is full, bring an 8 oz. sample of your water in a clean container to Aloha Pools & Spas so that we can help you with start-up and balancing of your water. It is important to test your water weekly to maintain a clean and clear pool. If you have any questions about water care, one of our retail professionals will be glad to assist. Or you can send an email to info@alohapoolsusa.com and we will try to help. But remember that it's nearly impossible for us to diagnose pool water issues without having a water sample in hand.

You Are Now Ready To Customize And Enjoy Your New Stealth Semi-Inground Pool!

A FINAL WORD ABOUT SCHEDULING...

During the sales process, we tried to project an approximate installation date for you. These dates are scheduled several weeks in advance and can change due to factors such as weather, equipment failure, personnel issues, component shipping delays, or unexpected delays on another job. (While it may be sunny and 75° at your house, it could be a wet mess at a job we're trying to finish.) It's frustrating to us, and we try to understand that it's frustrating for you, too. We'll be honest with you about delays, and we hope that by telling you this ahead of time, you will be more understanding if these things occur. One important goal that we have is that you are happy and recommend us to your friends and family.

We would love to paint a beautiful picture of how perfectly your pool build will go, but after more than fifty years, we know that most of them just don't happen that way. It is important to us is that once the project is complete, we are BOTH proud of your new pool.

We are honored that you have entrusted us to build your pool! We appreciate the opportunity and welcome your phone calls, feedback, advice, stock tips, etc. From the entire Aloha family – thank you, and welcome to our family.

If I can ever be of personal assistance, please feel free to contact me.

Brad Cook,
Chief Fun Officer

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